

EX Series Switch Recovery

1. Faulty ex 3200/ EX 4200 switch has been recovered. Seq of action which I followed is as under:-
 - a. Install --format tftp://<server ip> <package name>
-- Error Msg "Cant open package Error (22)"--
 - b. Install --format file:///<package name>
-- Error Msg invalid URL--
2. Then I tried fol:-
 - a. Prepared a bootable USB from device running junos 10.0
 - b. Request system snapshot partition media external slice 1
 - c. Then at loader prompt of faulty switch followed fol seq:-
 - i. Unload and clear the interrupted boot from the active partition:
loader> **unload**
loader> **unset vfs.root.mountfrom (confirm this variable if present then run command)**
 - ii. Select the new (inactive) partition to boot from:

loader> **set currdev=diskxy:**
 - iii. where x is either 0 (internal) or 1 (external) and the y indicates the number of the inactive partition, either 1 or 2. **<I selected "1" for x and "1" for y)**
 - iv. Boot Junos OS from the inactive partition:

loader> **boot**
3. **The faulty switch got normal boot, after boot up:-**
 - a. Place the snapshot files in internal memory:
root@switch> [request system snapshot](#) partition media internal slice 1
 - b. To reboot the switch using a snapshot in a specific partition in internal memory:
root@switch> [request system reboot](#) media internal slice 1
4. After that switch was ok, but chaise hardware (FPC) was not visible , to resolve this followed fol seq:-
 - a. Configure
 - i. Load factory-default
 - ii. Set system root-authenticagtion plain text password
 - iii. Commit and quit
- 5,. It resolved the problem.

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